

Performance Analysis and Benchmarking - Contact, Referrals & Assessments and Child Protection Contents

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Child Protection

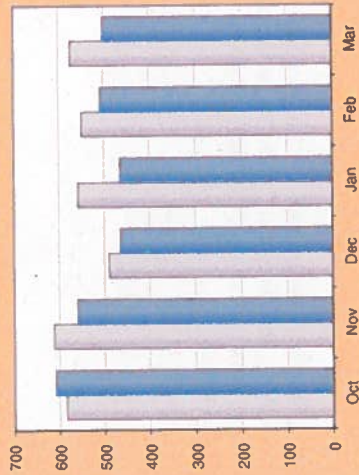
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Where available, benchmarking is provided for England, London and/or Haringey's Statistical Neighbours. Haringey's Statistical Neighbours group is defined by Ofsted based on socio-demographic information relating specifically to Children's Services and comprises Croydon, Greenwich, Hackney, Hammersmith and Fulham, Islington, Lambeth, Lewisham, Southwark, Waltham Forest and Wandsworth. The averages provided for benchmarking in this report are simple means.

Children and Families - Contact, Referrals and Assessments

Op504 The number of child contacts received

Recent trend (last 6 months)	Key	Traffic Light					
		Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
Haringey		608	559	463	464	507	501
Previous Year	Key	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
Haringey <i>(previous year)</i>		585	612	489	558	549	574



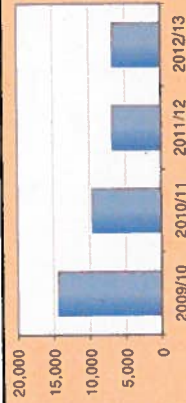
Performance Comment

Contacts continue to be consistently lower than the same months last year, with the year end figure close to last years outturn. 28% of contacts in 2012/13 proceeded to referral compared with 34.3% in 2011/12.

Service Comment

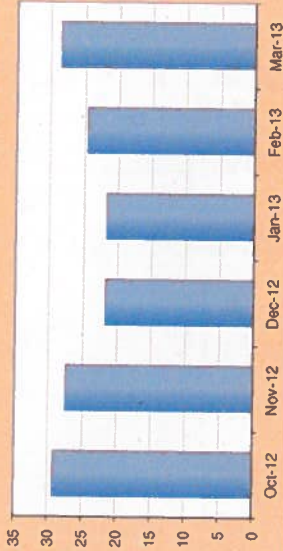
The Screening Team which incorporates the MASH have developed strong relationships with referrers in providing clear and robust advice around thresholds and information sharing. The teams stability has contributed to increasing trust when referrers discuss their concerns. Through the application of the LSCB Threshold, discussions occur as to alternative strategies of intervention through CAF and the voluntary sector. The screening team have held workshops with schools to continue to improve the communication and interface. These workshops will be rolled out to other partners such as midwifery Departments and health visitors.

Long term trend (last 6 years)	Key	Traffic Light					
		2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Haringey		-	-	14,355	9,556	6,722	6,637



Op410 The number of referrals to children's social care
 OP410a The rate of referrals to children's social care per 10,000 pop

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
		168	158	125	124	141	164	
Haringey Number		168	158	125	124	141	164	Data Only
Haringey Rate		29	27	22	22	24	28	



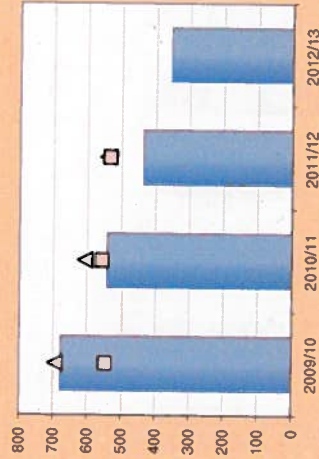
Performance Comment

Referrals have decreased steadily over recent years and this years referrals are an 18.5% reduction on 2011/12. Haringey's referral rate is historically below that of our statistical neighbours.

Service Comment

The MASH and screening process continues to focus on holding discussions with referrers to ensure that only those contacts that require a statutory assessment are progressed to referral. This accounts for the continued decrease in referrals over the year.

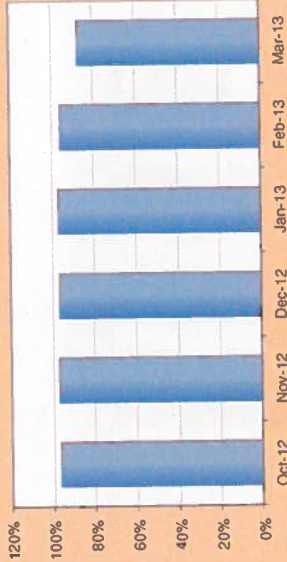
Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
		-	-	3324	2658	2509	2045	
Haringey Number		-	-	3324	2658	2509	2045	Data Only
Haringey Rate		-	-	677	541	436	355	
Statistical Neighbours Rate	Δ	723	647	694	607	541	-	
England Rate	□	490	497	548	557	534	-	



Op368 Percentage of referrals to children's social care going on to initial assessment

The calculation is based on the number of children who had initial assessments completed divided by the number of referrals received in the year to date.

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light	Data Only
Haringey		96%	97%	96%	97%	96%	87%		



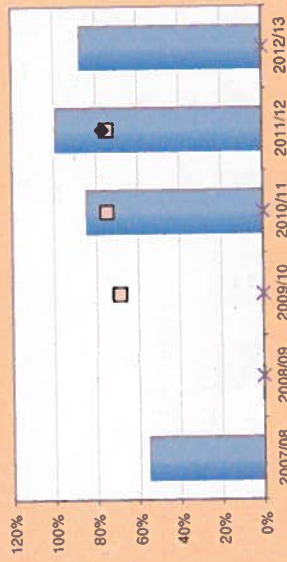
Performance Comment

This indicator has been restated to show the monthly year to date position in order to smooth the monthly fluctuations. Whilst lower than last year the rate remains above that of our statistical neighbours.

Service Comment

The quality of the information obtained at the screening stage allows for managers to be able to clearly establish whether a statutory assessment is required and what that assessment should be.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light	Data Only
Haringey		55%	-	-	84%	99%	87%		
Statistical Neighbours	▲	-	-	-	-	-	-		
London	◆	-	-	-	-	77%	-		
England	◻	-	-	69%	75%	75%	-		



Op383 Re-referrals within 12 months of the previous referral

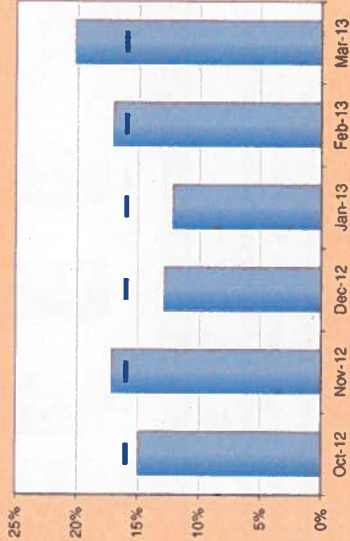
Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey	■	15%	17%	13%	12%	17%	20%	Green ●
Haringey Target	■	16%	16%	16%	16%	16%	16%	

Performance Comment

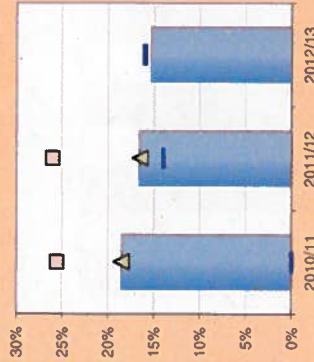
- Levels are slightly below those reported last year and by our statistical neighbours but significantly below those reported nationally in 2011/12.
- Percentage relate to 33 re-referrals out of 164 referrals in March and 313 re-referrals out of 2045 referrals in the year.

Service Comment

Re referrals are regularly analysed for trends and themes. The relatively low re referral rate over the last year would indicate that the work of the First Response Service is getting the threshold right when exiting assessments and that appropriate support has been identified, avoiding referral back into the service. The outturn figure is better than our target and in line/ just below that reported by our statistical neighbours.

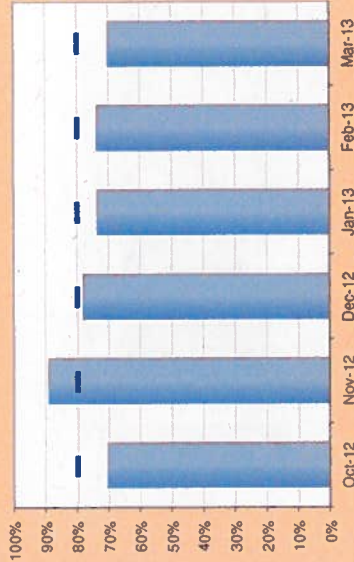


Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	19%	17%	15%	Green ●
Haringey Target	■	-	-	-	-	14%	16%	
Statistical Neighbours	▲	15%	17%	-	19%	17%	-	
England	□	24%	23%	-	26%	26%	-	



HY59 Percentage of initial assessments for children's social care carried out within 10 working days of referral

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey		70%	89%	78%	73%	74%	70%	Red
Haringey Target	—	80%	80%	80%	80%	80%	80%	



Distribution of days	
2012/13	9%
1-5	18%
6-10	42%
11-15	11%
16-20	3%
21+	16%

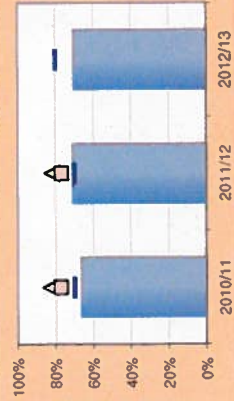
Performance Comment

Performance is still below comparators particularly in recent months and the 80% target was not achieved. In 2012/13 1263 out of 1800 Initial Assessments were completed in 10 working days. Analysis of CIN Census data in 2011/12 showed that Haringey had the 3rd highest percentage of initial assessments completed in 21 days plus (14%), this has increased to 16% in 2012/13. In 2013/14 following Munroe changes and implementation of single assessment there will be a change in reporting to focus on the duration of the assessment.

Service Comment

The First Response Service continues to focus on improving the target for completion. There has been an improvement in the number of days initial assessments are completed over the year. The introduction of the Single Assessment in 2013 will set a new target with the expectation that a child will be seen within ten days of the assessment being triggered. The Service will aim to ensure that a target of 95% will be met for 2013/14. This reflects its' priority to Safeguarding and ensuring appropriate support is in place for children.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	66%	71%	70%	Red
Haringey Target	—	-	-	-	70%	70%	80%	
Statistical Neighbours	▲	-	-	82%	83%	82%	-	
England	□	-	-	76%	77%	77%	-	



Op60 Percentage of core assessments for children's social care that were carried out within 35 working days

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey		73%	76%	72%	69%	60%	74%	Red
Haringey Target	-	85%	85%	85%	85%	85%	85%	●

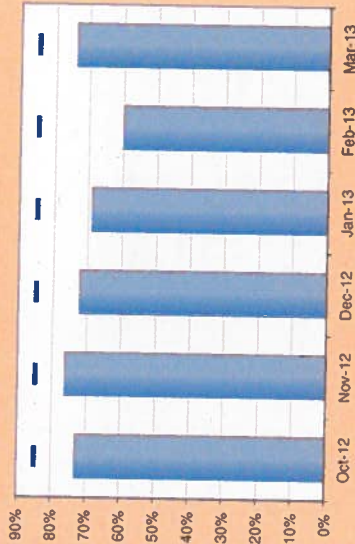
Distribution of days	<10	11-20	21-30	30-35	35-40	41-50	51-60	61+
2012/13	4%	6%	8%	51%	6%	8%	3%	13%

Performance Comment

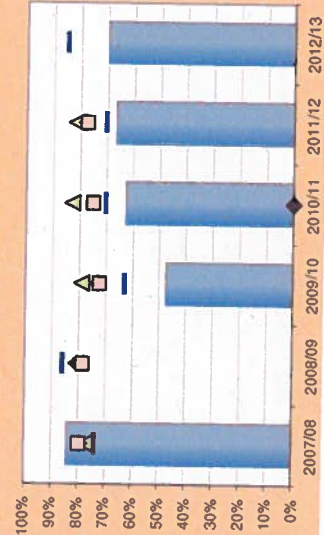
-Performance has improved on last year and in March.
 -Performance on core assessments completed in timescale is below that of our statistical neighbours and below target .
 - In 2012/13 951 out of 1364 Core Assessments were completed in 35 working days. Analysis of 2011/12 CIN Census showed that Haringey had the 4th highest ranking with 14% of cores completed in 61 days+, this has reduced to 13% in 2012/13. In addition to the 70% completed in 35 days, 14% were completed in between 35 and 50 days.

Service Comment

The improved performance in this area reflects the impact that the Performance meetings have had across the service over the last year. Managers have focused on ensuring quality assessments are completed and children have been seen in a timely manner. The Single Assessment introduction will lead to a revised timescale of 45 days with no initial assessment demarkation. Managers will therefore be expected to be even more focused on setting target completion dates and tracking that these are adhered to. The Service is working closely with the Performance Team in ensuring that the appropriate reports are run to support the service in this process.




Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		84%	-	47%	63%	66%	70%	Red
Haringey Target	-	74%	86%	63%	70%	70%	85%	●
Statistical Neighbours	▲	77%	81%	79%	83%	82%	-	
London	◆	79%	80%	73%	-	78%	-	
England	□	80%	78%	72%	75%	77%	-	

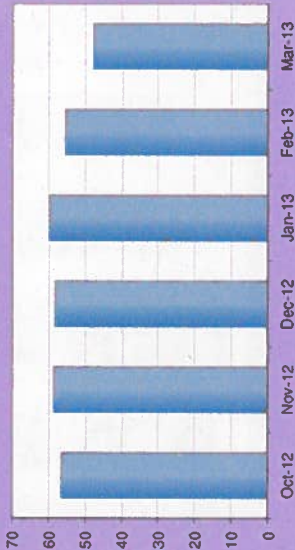




Children and Families - Child Protection

Op388 Children subject to a child protection plan
OP388: The rate of Children Subject to a child protection plan per 10,000 pop

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey Number		325	337	335	344	319	275	Green
Haringey Rate per 10,000		56	59	58	60	55	48	



Performance Comment

A significant fall in the last two months of the year has resulted in the aim of less than 300 children on a CP plan being met. The rate is the lowest it has been since April 2012, a 14% reduction on 2010/11 levels. Whilst the rate remains higher than the England average it brings the rate below Haringey's rate in 2011/12 (49) and closer to that of our statistical neighbours (40).

Service Comment

Disabled Children's Team There has been a 58% reduction (12 children reduced to five in March 2013) in the number of disabled children on Child Protection Plans over the year. The Safeguarding Disabled Children Policy and Review subgroup of the LSCB continues to monitor effective practice for disabled children including examining work of Multi-Disciplinary Meetings in all Haringey Special Schools, impact of poor attendance, home education and DV. More detailed descriptors have been developed within level 4 of the Continuum of Need to raise awareness amongst professionals and enable targeted work.

Given the numbers of children on CP plans in Haringey are high it required that all the relevant factors and thresholds are considered.

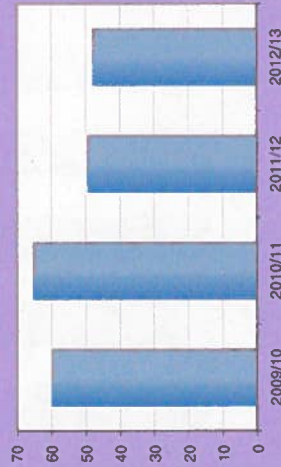
All new cases where social work plan is to take to ICPC are reviewed by First Response DHofS or HofS. This ensures thresholds for taking a case to conference are consistent and will allow re-consideration of support/early help that may, if provided, avoid the need for a CP plan.

An audit of CP cases held within Safeguarding and Support has been completed – This audit identifies issues of thresholds and effectiveness of CP plans. Themes identified provide learning and possible direction for S and S social workers and CPAS. Safeguarding and Support management team has actively considered this audit information in order to address the practice issues raised. Practice development partners are reviewing all cases with extended CP plans to consider progressing cases and learning re drift etc. It is understood that these 2 factors have contributed to the fall in numbers of children on a CP plan.

A third factor will also see a reduction in numbers of children on a plan – it is believed this will be seen over the next twelve months.

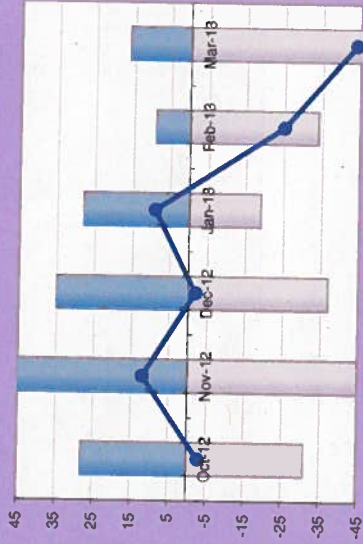
Cases have historically transferred from FR to S and S following ICPC – the timing of this transfer was variable – Audit clearly identifies that this transfer point/system is not effective and results in drift following CP plan being made. This will result in CP plans remaining in place longer than they may otherwise have done. From April 1st S and S have attended all ICPCs and take case responsibility from that point. This allows for CP plans to be progressed more quickly and for drift during the first 3 month review period to be avoided. It is envisaged that the reduction in numbers of children on CP plans will be sustained and to an extent will continue but is unlikely to be as marked as the decrease over the last 2 months.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey Number		232	179	294	320	284	275	Green
Statistical Neighbours Number		188	212	241	228	229	-	
Haringey Rate per 10,000		-	-	60	65	49	48	
Statistical Neighbours Rate per	Δ	38	42	47	43	40		



OP 411 Children Becoming Subject to a child protection plan in the period
 OP 413 Children Ceasing Subject to a child protection plan in the period

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey (becoming)		28	57	35	28	9	16	Data Only
Haringey (ceasing)		-31	-45	-37	-19	-34	-60	
Haringey Net Increase		-3	12	-2	9	-25	-44	



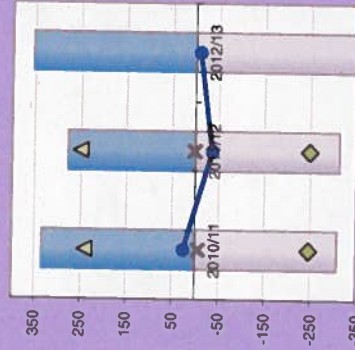
Performance Comment

60 children ceased being subject to a child protection plan in March and only 16 became subject to a plan, a reduction of 44 children on a plan since February. Overall in the year there was a net decrease of 9 children subject to a plan.

Service Comment

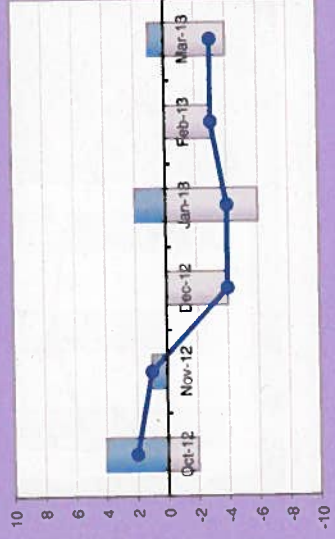
This month has again seen significantly more children taken off a CP plan than made subject to a plan. This reflects the scrutiny given to cases being taken to ICPC and also the focus on progressing plans leading to children no longer needing a plan. It is envisaged that the reduction in numbers of children on CP plans will be sustained and to an extent will continue but is unlikely to be as marked as the decrease over the last 2 months.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey (becoming)		-	-	-	334	277	354	Data Only
Haringey (ceasing)		-	-	-	-308	-313	-363	
Haringey Net Increase		-	-	-	26	-36	-9	
Stat. Neighbours (becoming)		195	220	261	240	250	-	
Stat. Neighbours (ceasing)		-183	-194	-226	-246	-248	-	
Statistical Neigh Net Increase		13	26	35	-6	2	-	



Op421 Children moving to Haringey on a child protection plan
 Op422 Children moved out of Haringey on a child protection plan

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey (moving in)		4	1	0	2	0	1	Data Only
Haringey (moving out)		-2	0	-4	-6	-3	-4	
Haringey Net Increase	●	2	1	-4	-4	-3	-3	



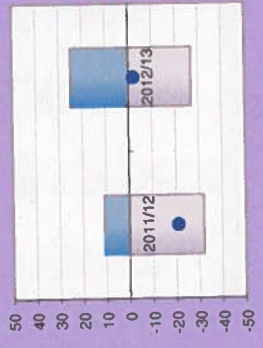
Performance Comment

Despite the recent trend the end of year position shows a more than doubling of the numbers transferring in, this is magnified by a fall in the number transferring out ending the year on a fairly balanced position.

Service Comment

The last 4 months have bucked the trend, last year has seen a near even balance of children moving in and out of Haringey with a CP plan. All cases transferred in to Haringey are considered by the HoS S and S, pan London procedures are clear regarding such transfers. It is also noted that we are now more effective at transferring cases in a timely manner when a family have moved out of Haringey.
 This indicator is impacted on by housing availability and affordability. It is predicted that changes will be seen following the impact of benefit changes in April.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey (moving in)		-	-	-	-	11	25	Data Only
Haringey (moving out)		-	-	-	-	-32	-27	
Haringey Net Increase	●	-	-	-	-	-21	-2	



HY64 Child Protection Plans lasting 2 years or more

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey	■	13.3%	11.1%	11.4%	-	5.9%	1.7%	Green
Haringey Target	■	7.0%	7.0%	7.0%	7.0%	7.0%	7.0%	Green

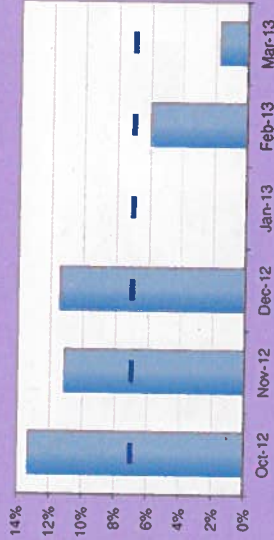
Performance Comment

Good performance is typified by a lower percentage. 7% or 25 out of 359 children had child protection plans that lasted 2 years or more, on target. This is slightly lower than London and our statistical neighbours. This indicator should be looked at alongside OP365 (NI 65) (re-registrations) – a good (low) figure for this indicator may be explained by a poor (high) figure for re-registrations. (see Op 365 Below)

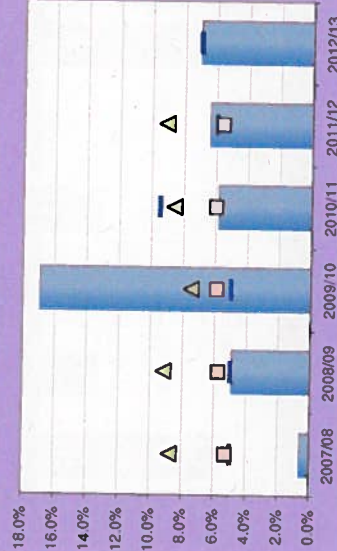
Service Comment

Individual cases with CP plans lasting longer than 2 years are routinely considered by senior managers in S and S and the CPA. However this attention needs focus in order to gain more understanding of both individual cases but to identify possible themes in relation to children thought to need extended CP planning. A system to routinely scrutinise cases which have gone over 18 months is now established.

It should be noted that in some cases the CP plan should be extended. There are a small number of cases – particularly with older children, where an extended period of CP planning does not indicate drift, but represents the best way of managing risk and focusing on improved outcomes.



Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	0.6%	4.9%	16.9%	5.8%	6.4%	7.0%	Green
Haringey Target	■	5.0%	5.0%	5.0%	9.5%	6.0%	7.0%	Green
Statistical Neighbours	▲	8.8%	9.2%	7.5%	8.6%	9.1%	-	-
London	◆	6.7%	7.5%	-	-	8.1%	-	-
England	□	5.3%	5.8%	5.9%	6.0%	5.6%	-	-



Op 365 Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time

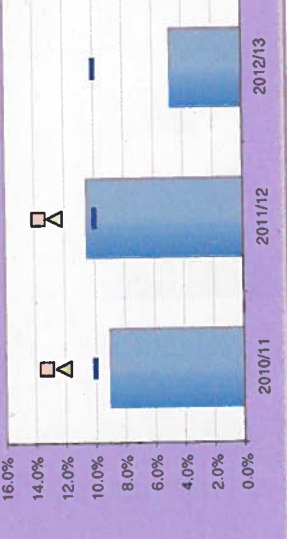
Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
Haringey	■	10.7%	3.5%	0.0%	3.6%	0.0%	12.5%
Haringey Target	■	10%	10%	10%	10%	10%	10%



Performance Comment
 The 4.8% for 2012/13 is low by comparison with London, SN, National and previous years figures. A very low level may mean that a local authority is not submitting some children to a Child Protection Plan who are in need. Conversely, a high level may suggest that the professionals responsible for the child's welfare are not intervening effectively to bring about the required changes.

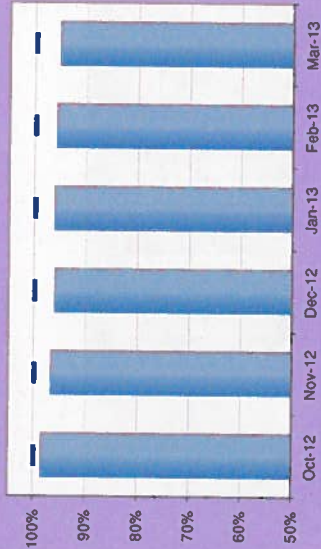
Service Comment
 The low figure suggests that there are cases that should be brought back to ICPC and be subject to CP plans but are not. This is an area that needs to be understood. It is unclear whether Haringey is quicker to make a decision not to return to conference but progress using other routes (e.g. court) than other boroughs. LB, RO and legal to consider data re court applications and numbers of children taken into court proceedings who have been on plan but are not at time court application is made.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	9.0%	10.5%	4.8%	Red
Haringey Target	■	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	
Statistical Neighbours	▲	13.7%	12.1%	13.5%	12.2%	12.7%	-	
London	◆	12.2%	11.5%	-	-	11.4%	-	
England	□	13.2%	12.8%	13.4%	13.3%	13.8%	-	



Op367 Percentage of child protection cases which were reviewed within required timescales

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey	■	98%	97%	96%	96%	96%	95%	Red ●
Haringey Target	—	100%	100%	100%	100%	100%	100%	



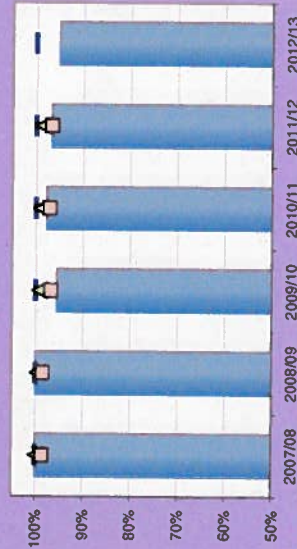
Performance Comment

As expected the monthly performance slowly decreases as a child has a late review is counted as out of time for the remainder of the year. 215 out of 226 reviews were in timescale in 2012/13.

Service Comment

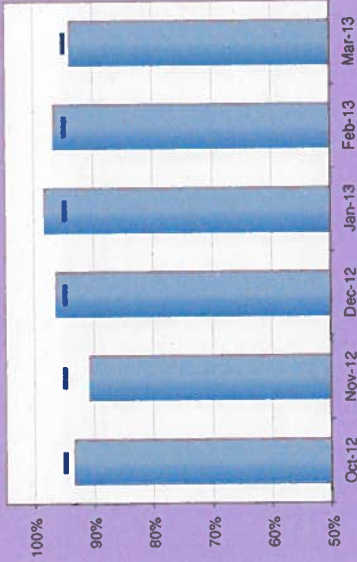
The reviews out of timescale were all cases which had transferred in from other boroughs, after the initial conference the first review was scheduled as a subsequent review (6 month gap) and not at three months. When this was identified the case files were checked and it was established that each review was convened to a time scale which was appropriate to the circumstances of the case. The end of year percentage is 97% - 6 children from 5 families.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	100%	100%	96%	98%	97%	95%	Red ●
Haringey Target	—	100%	100%	100%	100%	100%	100%	
Statistical Neighbours	△	100%	100%	99%	99%	99%	-	
London	◆	99%	100%	-	-	98%	-	
England	□	99%	99%	97%	97%	97%	-	



Op380 Child Protection Visits

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey		93%	91%	96%	98%	97%	94%	Amber
Haringey Target	-	95%	95%	95%	95%	95%	95%	



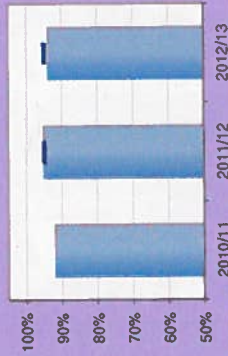
Performance Comment

Performance fell below target for the first time in months partially due to calendar month recording and planning visits over the Easter period where the bank holidays had not been accounted for. A large proportion of visits outstanding were completed within 2 or 3 days after the month end.

Service Comment

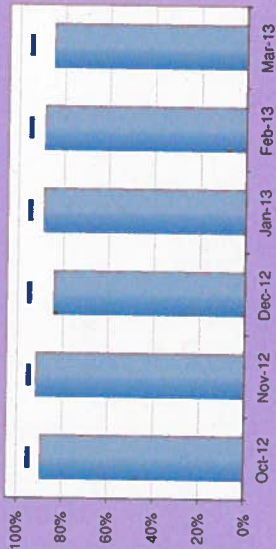
The expectation is that all children subject to plans should be seen at a very minimum of monthly. This performance indicator is the focus of work within the S and S team with systems now in place for managers to check both occurrence of visits, the timely writing up of visits and the quality of both social work and recording. It was agreed that cases held within other teams will also be monitored by Service managers in S and S.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	92%	95%	94%	Amber
Haringey Target	-	-	-	-	-	95%	95%	



Op381 Children in Need Visits

Recent trend (last 6 months)	Key	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Traffic Light
Haringey	■	89%	92%	84%	89%	88%	85%	Red ●
Haringey Target	■	95%	95%	95%	95%	95%	95%	



Performance Comment

- Performance again in the high 80 percentages
 - Although the year to date position below target, performance in 2011/12 was 81% and it has been consistently well above this level in recent months.

Service Comment

Again the expectation is that all children considered in need and at a threshold requiring social work allocation should be visited at a minimum of once a month. Target for the service is to bring this visiting frequency in line with CP visits.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	■	-	-	-	69%	81%	85%	Red ●
Haringey Target	■	-	-	-	-	95%	95%	

